UNLOCKING YOUR NEW HOME

HALLS GUIDE
2017/18

Find out more
www.southampton.ac.uk/welcome
accommodation@soton.ac.uk
Welcome to our community, here at the University of Southampton.

University halls are an integral part of the Southampton student experience. You will be living with students that come from all walks of life. Some of your flat mates will be studying on a different course, others will be from different parts of the world. Living at halls will introduce you to some great new friends and help you to make unforgettable memories. This guide will provide you with everything you need to know about halls life during your stay here. Make sure to read it through and tick off each section as you go.

We are dedicated to creating the best possible experience for each of you during your stay, helping you feel safe and supported throughout your time here. We want you to feel part of our residential community. Our aim is to help you reach your academic potential and to develop personal skills that will allow you to live and work independently. We know that moving into halls is a big step, and you can be safe in the knowledge that you will always be supported by a full team of professional services from across the university.

If you do experience any issues during your time here, please let us know so we can work with you to overcome them quickly and easily.

All of our halls are managed in accordance with the UUK code of practice for the management of student housing. You can find out more about what that means at www.uukcode.info

We hope that each of you have an enjoyable stay in your accommodation and we look forward to meeting you all over the course of this coming year.

With Best Wishes,

Neil Sapsworth (Director of Residential Services)
& The Residential Services Team

Activating your Unilink Bus Pass
https://key.unilinkbus.co.uk/smart-card/key-association/

When you first receive your new bus pass, the first thing you will need to do is register it online to activate it. You can do this at the link above which should also be printed on the card itself. Once you have registered it you’re free to go explore! Your pass can be used on any Unilink or Blue Star bus in the Southampton area.
EDUROAM WIFI

To connect to the internet at halls you will need to set up a university computing account. You can do this easily by visiting www.southampton.ac.uk/isolutions and following the instructions.

Each bedroom is also provided with an Ethernet port and cable which will allow you to plug directly into the university network. (If you don’t have a cable, ask at your reception for a spare). Please note, if you have an Apple computer you will have to provide your own cable or buy an adaptor to use the wired ports at halls.

Also, please be aware personal internet routers and wireless systems are not allowed into halls. If you’re having any issues with your wired or wireless connection you can use the link above to contact ISolutions who can work with you to fix the problem.
WELCOME TO YOUR RECEPTION

All hall sites have a reception with staff available 24/7 to assist you in many aspects of halls life. Your reception will be able to help with any queries about halls that you may have, or they can signpost you to the best service if required. Below are just some of the things that reception can assist you with:

Post & deliveries

All post and parcels that you order to halls will come first to the reception desk.

Once it has been processed there, you will receive an email to let you know to come and collect it. Due to the high volume of post that arrives at halls daily, we log every parcel that arrives with us. This means that often, even if your courier has alerted you that your parcel has arrived, we may not yet have had time to process your parcel. We advise that you should wait until the reception team have sent you an email confirmation before coming to collect your parcels.

Your letters will also be sorted by the reception team. Any letter that arrives containing a card, tickets or valuable contents such as a passport will be logged as a parcel and kept safe for collection. All other post will be placed into your letterbox for you to collect at your leisure. Ask your reception where to find your letterbox if you don’t know where it is.

Example:

John Smith
B215, South Hill, Glen Eyre Halls
Glen Eyre Road, Bassett,
SO16 3RD, Southampton, Hampshire
United Kingdom

To ensure that your deliveries reach you, you should always put your full, real name on your parcels. Reception may reject parcels with names that are not listed on their database. Make sure to also include your full address which you can find on the back of your bedroom door or by enquiring at reception. We have included an example to the left for a room at Glen Eyre to show the format you should use.
Lost/replacement keys & fobs

We know nobody loses their key/fob on purpose, but it pays to take good care of yours. If you’ve accidentally left your key/fob in your room or can’t find them, reception can let you back in. You will need to show them either your student ID or another photo ID. If you’ve lost your key/fob and need a replacement they can also issue you a new one however they are charged at £10 per new key/fob, payable through the online store.

Reporting a maintenance problem

If you have a maintenance request, you need to let us know by using the Planon Self Service system. You can access Planon by logging into Sussed and clicking on the icon found on your home screen.

Once inside Planon you will need to select the option for halls:
Planon > Maintenance Requests > Residential Property

A paragraph of red text will appear on your screen informing you about maintenance access, once you have read this, click YES to proceed if you are happy with the terms of access. You should then search for the issue that you wish to raise from one of the drop down menus that appear on the page. You can search for an issue using the search bar above the categories.

It is vitally important that you provide us with a contact number, location and full description of the issue so that we can find and fix it as quickly as possible. Once submitted, the job will be given a priority based on its severity and a maintenance operative will come to attend as soon as they are available.

If you would like to be present during your maintenance visit, you should ask at your reception between 8.30am – 4.00pm for them to organise this for you. Please be aware that this may cause a delay in the work being done.

For emergencies you should call 02380 595777 to reach your hall reception.

Using the online store
store.southampton.ac.uk

You can use the online store to pay for most things at halls. Typically, it is most used for buying replacement keys and for buying car parking permits (each student can buy 3x 1 day permits per term for £5). You will be provided with a UOS receipt number upon completing your purchase which you will need to bring to your reception.
Our halls estate, one of the largest in the UK, is constantly being improved and updated. Each year we listen to student suggestions and adapt the living space to your needs.

Gyms, BBQs, bars, music rooms, restaurants, computer rooms, outdoor areas, games and learning spaces are all available to you in various locations across our sites.

Why not find out what is near to you? Some of the above may require additional membership or advance booking, you can find out everything you need to know about this at your halls reception.

Study Spaces & Common Rooms

All sites open up space for quiet study around exam periods. If you would like to study outside of exams, and you need a space to work away from your room, talk to residences staff at your site and we will find you somewhere to do it. Several sites also have bookable spaces. In addition, each site have one or more of their own common rooms. This is your space to relax in, and most contain leisure facilities in the form of a TV or Pool table for you to use whenever you would like.

It is worth also noting that Mayflower Hall has a 24/7 study centre on site which is useable by all residents of halls.

Bike Storage & security

Using a bike to get around Southampton is a great idea, it keeps you healthy and is carbon neutral. If you bring a bike to halls make sure to visit the Unilink office on Highfield campus to have your student card updated with bike store access. It’s free for all residents to store their bikes at halls, and costs £10 per year if you would like to store it on campus. The bike storage facilities are monitored by CCTV and can give you an extra level of protection against bike thieves that unfortunately sometimes target student areas.

We would also recommend that you buy a good quality D-lock for your bike as an extra level of protection.
Gyms

There are several gyms at the university, Mayflower, Glen Eyre and Wessex Lane halls have their own on-site facilities and Highfield campus is home to the Jubilee sports centre. To use the gym you must become a member of Sport & Wellbeing; you can find more information online and if you’d like to sign up you can do so at any time in the Jubilee sports centre.

Music Rooms

Music facilities are available at both Glen Eyre and Wessex Lane. If you would like a space to practice simply enquire at the reception area of these halls. Wessex Lane Boiler house is also used sometimes as a music venue by societies and students. You can even book this space out for your own events.

BBQs and Outdoor Spaces

Last year we installed BBQ stations at many of our halls sites that get an almost daily use over the summer months! To book out a BBQ station enquire at your reception.

Please also remember, we spend a lot of time and money to ensure that halls are a beautiful and welcoming place to live. We simply ask that when you use these spaces you respect your environment and BBQ responsibly.

Laundry rooms

Each site has one or more laundrettes available depending on its student population. If you don’t know where your laundrette is located, it will be written on your poster located in your kitchen.

At halls we use Circuit laundry facilities which offer a variety of useful features. You can use your phone to pay for your washing straight from your bank by simply scanning the QR reader found on each machine. You can also download the Circuit app for free which will inform you when your washing is completed, as well as letting you know if there are any machines currently not in use. For more information on using the Circuit system you can check out their helpful website.

https://www.circuit.co.uk/
Welcome to university, you’ve made it! You should be proud of your achievements so far. Now that you’ve arrived, this will be your home for at least the next year. The best way to make the most of that time is to become part of the halls community and get involved with events and opportunities that pop up around halls.

Get to know what facilities are near to you and make sure to keep an eye on the Residential Services Facebook page to find out about events which can be an excellent way to meet new people at your site.

Your Students’ Union’s Halls Committees

Students’ Unions Halls Committees, made up of elected students, work closely with the Residences team to organise social events and activities. Look out for them at the start of the year and get to know them, they help make halls a fun and sociable place to live and can offer advice and guidance when you first arrive.

The committees also feed things back to us here in the residences team and are how the Students’ Union’s represents you in halls. They are a good first port of call if you have any issues during the year or have any ideas for how we can improve our services, or have ideas for events or activities you’d like to see here.

Find out more at www.susu.org/halls

Paid & voluntary work

There are plenty of opportunities to build your CV and make a positive contribution to your community; student volunteering opportunities are listed here - www.southampton.ac.uk/careers/students/volunteering

If you’ve made a few too many trips to the shops (or pub) in your first term you may also wish to earn some extra spending money whilst you’re here. Whatever your reasons, there are countless opportunities both within and outside of the university. For more information visit www.southampton.ac.uk/uni-life/careers-employability/work-and-study.page
Getting along with your new flatmates

Living in halls of residence is usually a fun and exciting new experience and being a part of such a diverse student community is a great opportunity to broaden your horizons and learn more about each other. Feeling nervous about it all is perfectly natural, so try your best to relax, go out, meet your new flatmates and enjoy yourself.

There are some guidelines we all use when we live with others in a shared situation like halls. Every flat is different though, and over time you and your flatmates will undoubtedly find a chemistry and way of living together that suits you. When you first arrive it’s worth bearing in mind though, that some people may be used to living differently to how you do. We’ve compiled some key points below to ensure that everybody has the best experience at Halls:

- **Respect** – Respecting your housemates is the best way to have a peaceful time at halls, asking them permission before using their belongings or keeping down the noise when you know they’re studying for exams are both easy things to do. When you show respect to others they are more likely to return the favour to you.

- **Clean up after yourself** – Some flats find that a rota system for cleaning works for them, other people prefer to just do their own cleaning as they go. Whatever you decide, make sure to keep your common spaces clear and avoid taking over shared spaces with your stuff. The flat is for everybody to live in, so make sure your enjoyment of the space doesn’t ruin it for somebody else.

- **Communicate** – Sometimes disagreements happen and we encourage you to try and resolve them independently. Part of being an adult is being able to work and live with people with different views and beliefs and this is the culture we foster at halls. If something is upsetting you about a housemate, talk to them about it.

If you are unable to resolve differences with your flatmates civilly, please do make use of the Student Life team available at all halls all year round. The Student Life team are an excellent source of wisdom and advice for resolving differences in a positive way and can help you explore your options on a case by case basis.
SUSTAINABILITY AT HALLS

Making a positive environmental impact

We take looking after our environment very seriously. Across our multiple sites we house thousands of students each of whom brings with them their own carbon footprint.

Every member of the university, including you, has a role and responsibility to manage their waste output properly and make conscious choices to promote our ethos of sustainability.

Throughout the year, residences run ‘Recycling Action’ events, during which we ask individual halls to go head to head to see who can improve their recycling rate the most over a short period of time. During these events there are prizes on offer to the students and halls that engage the most as we believe in rewarding students for making positive choices around waste and recycling.

Considering that last year alone we at halls created over 1100 tonnes of general waste - the equivalent weight of nearly 170 large African elephants, it’s hardly surprising that we are so passionate about making sure we recycle as much as we can, and we hope that you are too.

We’ve compiled some tips to help you to easily reduce your carbon footprint and contribute towards our green ethos.
TOP TIPS

- **Waste Contamination** – One of the biggest problems we have at halls is waste contamination. When you are disposing of your waste, make sure that you put the correct contents in the correct bins. Each year thousands of bags of recyclable waste are sent to landfill because they have been contaminated with food or non-recyclable waste.

- **Waste Electricity** – Make sure to turn off your lights and electrical goods when not in use. You might not think that your bathroom light uses much electricity, but if everybody in halls takes this attitude the cumulative waste is staggering.

- **Recycling & Donating** – Donate your unwanted goods to BHF using the drop off bins at your halls. Each year when students leave, the amount of items and waste left in bedrooms and flats that ends up in landfill is one of our biggest problems. If you have any unwanted goods donate them.

- **Flushing Wipes** – Dispose of face wipes responsibly in the bin. ‘Flushable’ wipes should never be put into toilets. These wipes do not break down in the same way as toilet paper and often contain chemicals that can be harmful to the environment and our plumbing systems when flushed.

<table>
<thead>
<tr>
<th>Food Waste</th>
<th>Mixed Recycling</th>
<th>Batteries</th>
<th>General Waste</th>
</tr>
</thead>
<tbody>
<tr>
<td>This includes: Meat, bread, vegetable waste, teabags &amp; coffee granules, leftovers, bones, fast food</td>
<td>This includes: Paper, cardboard, all plastics, all glass including bottles and jars, cans, metal cans and foil, metal jar lids</td>
<td>This includes: All sizes and varieties of battery. Take these to your reception where they will have a battery recycling box available</td>
<td>This includes: Only waste that cannot be recycled in any of the other bins. Some halls do not have general waste bins in kitchens as practically everything can be recycled at halls. You can find general waste bins in your external bin store</td>
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Unwanted items can be donated as follows:

- **Unwanted textiles and clothing**
  - Unwanted clothing, books, CD’s & DVD’s, small electricals and toys can be donated to the charity banks on site for resale and re-use

- **Waste Electrical and Electronic Equipment (WEEE)**
  - Broken or beyond reuse waste electrical and electronic equipment can be taken to your reception or WEEE collection point for recycling

Disposing of used cooking oil and fat in kitchens:

- If you have used fat or oil during your cooking and wish to dispose of it we ask that you first wait for it to cool and solidify completely and then dispose of it in the food waste bin or fat trap if provided. Do not pour fat or oil down the sink as this regularly causes blockages

Donating to Food Banks:

- At the end of the year, or over the holiday periods. If you have spare or left over food you wish to donate you can do so at your halls reception. Please note this service is not available during regular term time

Please don’t dispose of anything other than toilet paper in your toilet. Wet wipes such as make up wipes and cleaning wipes do not break down properly and can cause drainage systems to become blocked. Dispose of them in a bin instead
SUPPORTING YOU 24/7
Who do I contact if I need information, help and advice in halls?

There are staff on site 24 hours a day who can help answer your questions about living in halls, or can offer advice or signpost you to University services that may help you during your time here. Other ways we can support you include:

- Supporting individuals and groups in the event of any emergency or problem
- Managing the halls environment and estate
- Ensuring halls maintenance requests are dealt with quickly and efficiently
- Providing information and advice on halls services and facilities. Including how to use, and book these where required
- Arranging social events to bring residents together
- Explaining, and ensuring a better understanding of the halls contract and regulations

For enquiries which you feel are more urgent or at more of an emergency level please call the relevant number below, and inform Residential Services immediately afterwards:

111: to speak with the National Health Service (NHS), who will be able to advise you on medical enquiries

101: to report a crime that has already happened, or to speak to the Police about general enquiries or concerns

999: for an emergency situation that requires urgent attention, or if you have immediate concerns for your safety

Complaint process

We want your time in halls to be a happy one. However sometimes problems arise and we encourage you to contact us so that we can resolve issues as they occur. Issues can be raised with receptions, Residential Services day and night team, or by email to accommodation@soton.ac.uk. The full complaints process can be found in the halls regulations.

Contact details for Residences

Residential Services Team
Email: accommodation@soton.ac.uk
Telephone: 023 80 595777

Student Life Team
Here to support you, on site 24/7
Email: studlife@soton.ac.uk
Telephone: 023 80 595777 (option 7)
KEEPING YOUR FLAT CLEAN
It is expected that you will keep your flat in a clean and presentable manner. We will provide you with a mop, vacuum cleaner and clear bin liners to help with this. You will however be expected to purchase your own additional cleaning equipment suitable for cleaning to the required standard.

Communal kitchens and bathrooms will be visited during the working week by the Domestic Services team, they will work alongside you to maintain an overall level of cleanliness around halls. They are not however, employed to clean up after parties, wash your dishes or remove excess waste such as glass bottles from your flat.

**Your Responsibilities:**

You are responsible for your room, which includes your Ensuite bathroom if you have one. You must do your own washing up and clearing up of food and mess in kitchens. All communal areas must be left clean and tidy after use, failure to keep communal areas clean will result in your flat being monitored for cleanliness and may result in a fine. Please note that repeated issues with cleaning could result in additional punitive action being undertaken.

**Your waste, your responsibility:**

We have bin compounds on each site, and you will be expected to dispose of your waste responsibly. Domestic Services staff will routinely visit kitchens to remove waste, but you will be expected to ensure your kitchen is clear of excess waste, bottles and room rubbish, all of which should be taken to the bin compounds. You will be provided with the facility to recycle food and recyclable waste and should attempt to do so whenever possible.

**Room Inspections:**

Throughout the year, the Residences team will conduct room inspections to ensure that residents are looking after their rooms and keeping them clear of health and safety risks. You will be given 7 days’ notice before your inspection and will be issued with either a pass or a fail, failure to pass a re-inspection will result in a charge so make sure to amend any issues raised during your inspection.
Your health and safety, and the safety of all residents in halls is of the highest priority. Being aware of the essential health and safety procedures will get you off to the best start in your new home, and will ensure your time in halls is as worry and stress free as possible.

Fire Safety – what you need to know

Find your nearest fire exits and locate your fire assembly point – this information can be found on the back of your bedroom door but please ask at reception if you are unsure.

Fires in halls are rare but can quickly cause a devastating impact. If you see, or genuinely suspect a fire then raise the alarm by hitting the nearest alarm call point which are usually near the entrance to your flat or floor.

If you hear or see that a fire alarm has been raised anywhere in the University this means it is a fire evacuation, and you must leave the building immediately and go to the fire assembly point. You must only return to the building when a fire warden or security officer has authorised for you to do so.

Fire safety is everyone’s responsibility, and you need to make sure you read the information poster in your kitchen, and the halls regulations to make yourself aware of what your responsibilities are in relation to this. To try and make this straightforward we have highlighted some of the day to day things you need to remember;

→ Fire doors must be kept shut – This includes any with a Fire Door sign, and your bedroom door. Rather than propping your bedroom door open and shouting at someone across the corridor it’s much more social to all meet in the kitchen or common room all together (just remember to close the door behind you)

→ Practice evacuations are a necessity – These take place in the first semester and are a requirement of living in halls. We know that these can feel like an inconvenience but please cooperate during practice evacuations, this will honestly make them quicker and easier for everyone

→ Cooking and kitchen equipment – Nearly all student fires start in the kitchen or from cooking, or heated appliances. Don’t leave your cooking unattended, obstruct the hob, and do not use kitchen appliances in your bedroom.

→ Fire safety equipment is there for emergency use only – It is there to protect you so please don’t break or misuse it. Intentionally misusing or tampering with any fire safety equipment e.g. covering smoke detectors, unnecessarily using fire extinguishers is actually a criminal offence as you are putting yourself and others at serious risk by doing so

Security and access

Though all of our halls are safe and secure, you need to make sure you do the following to keep them safe;

→ Always keep your room key/fob with you at all times and report at reception if you think it is missing

→ Treat door codes the same as keys, and remember that sharing door codes could put everyone in your hall at risk

→ Keep unattended doors and windows shut

→ Don’t let strangers or people you have just met onto the premises

→ If you think you see something suspicious on site report it immediately, it is worth it just in case

Room Inspections

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Tampering with fire equipment is a serious offence and by doing so you are endangering the life of others. Residents found to do so may incur heavy charges or even be asked to leave halls indefinitely.
BREACHING YOUR CONTRACT

We take contract breaches seriously at halls, we believe that everybody deserves the opportunity to feel safe and happy whilst they live here. We have outlined below some of the most serious issues we’ve encountered to help you avoid getting into trouble.

Smoking in halls
It is against halls regulations to smoke or vape within any university building. This includes halls of residence. You may not smoke within 5 metres of any halls entrance either. Be respectful of other students and make sure your smoke is not entering into any windows accidentally as the smell can be distressing for some.

Non-CE mark electrical items
All electrical items used in halls must carry the CE or kite mark logo to confirm that they comply with electrical regulations in the UK. Devices and adaptors with non-UK plugs cannot be used as they carry a different voltage to UK products and regularly are the cause of electrical outages at halls. Students found to be using non-UK plugs during room inspections may face disciplinary action. We may also remove items that fail to meet UK standards as they can be unsafe and pose a risk to other residents.

Drugs, weapons & dangerous substances
Do not bring any dangerous or illegal items onto halls sites, or have them delivered to you in halls. Dangerous substances include nitrous oxide canisters, hazardous chemicals or any other controlled substance. The university takes a zero tolerance attitude to any of the above and you may face a severe penalty or even be asked to leave halls should you be found to have involvement with such items.

Animals
Most people love animals, and it can be hard to leave a pet at home but unfortunately it is not possible to keep any non-service animals in halls. If you require a service animal, please ensure that Enabling Services are aware to so that your needs can be met. Any animals found to be living in halls will be removed.

Compromising your security (lock/key)
You must not share your key or fob with anyone else as it forms a very important part of not just your security, but also the security of everyone else in halls. The same is true for wedging open doors between or into flats. Compromising the security of your flat will affect the contents insurance that comes with your flat and you could be responsible for you and your flatmates losing out on a lot of money. Never give out access codes to your friends or non-residents either, always go and meet them at the door.
Room moves/ swaps

Room swaps, where two residents agree to swap rooms with each other authorised by Residential Services, are permitted from mid-October. Further details will be available on our Facebook page, Residential Services website or you can contact us directly. If you are really unhappy in your new home in halls or are having difficulty settling into your new surroundings, please contact and engage with the Student Life team. In exceptional circumstances and with prior consultation the University reserves the right to move residents to alternative accommodation.

Please note, you may not change or move rooms without obtaining the agreement of Residential Services. Those who swap rooms without prior permission will face disciplinary action that can include a fine, and you may be excluded from university accommodation in future years.

Sub-letting of rooms

You may not sub-let or allow anyone else to use your room. Our accommodation is available for the exclusive use of the person to whom it is let whilst they are a full time registered student of the University.

You place yourself at risk by contravening these rules. If the person you have sub-let to (or swapped with without permission) causes damage to the room or flat, you will be liable for those damages. In previous years we have had instances where students have been charged £600 for damages to a room that had been sub-let to another. Always follow the proper procedure for swapping and sub-letting rooms.

Halls regulations

The halls regulations, as outlined in your contract, establish rules and a code of conduct for yourself and your guests and those living around you. Many of these regulations are common sense but it is really important that you read and understand them so that you know what is expected of you whilst living in halls. The regulations can be found at www.soton.ac.uk/studentservices

Guests

Please be considerate when inviting guests into your flat. Do not share door codes or allow them access without you being present. You are responsible for them and their actions whilst in halls. Consent from the Student Life Deputy Manager must be granted before arrival of any guest who you intend to have staying with you for more than 7 days. Please note that additional mattresses including air mattresses are not permitted in your bedroom at any time.
KEY DATES

**SEPTEMBER 23**
The beginning of welcome weekend, when the majority of students move in

**SEPTEMBER 15**
Moving date for students on 51 week contracts

**SEPTEMBER**
Moving dates for Pre Sessional Course students

**OCTOBER 09**
1st Accommodation payment due

**DECEMBER 17**
Christmas holidays begin - students are welcome to stay in halls if they wish

**JULY 25**
Pre Sessional course B students move in

**JULY 01**
Move out for majority of students (40 week contracts only)

**JULY 02**
4th payment due (51 week contracts only)

**JANUARY 08**
2nd Accommodation payment due

**MARCH 17**
Easter holidays begin (students on 36 week contract are required to move out over this period)

**APRIL 15**
Easter holidays end (students that have vacated may return to their rooms)

**JUNE 16**
Moving out begins (for students on 38 week contracts)

**APRIL 16**
3rd Accommodation payment due

**JUNE 27**
Pre Sessional course A students move in
CHOOSING WHERE TO LIVE NEXT YEAR

Why not come back to halls?
We accept continuer applications from January 2018 to stay in halls for the 2018/19 year. Usually we would contact back within a month after the application deadline in late January to confirm that we have a place for you. If you do apply to stay and are not successful don’t worry! There is plenty of support for student housing at the university and Southampton has one of the UK’s most saturated student housing markets meaning there is plenty of time to relax and find the perfect place to live.

It is worth noting that we cannot guarantee you a place after your first year unless you are an international student who we guarantee a place to stay for the full duration of their course. We urge you to submit your application to us however, each year over 1000 of our rooms are taken by continuers and there is a strong chance we will be able to accommodate you.

Moving into a shared house or flat
For many students, moving to a shared house or flat is the natural progression from living in halls. As mentioned above there is a huge surplus of private rented accommodation in Southampton, with typical prices ranging from 75 to 85 pounds per week (excluding bills). Our advice always is not to rush into anything!

We have lots of resources to help you on our website https://goo.gl/EWa0HZ, so have a look through the information available and once you’re ready to search, use the SASSH website www.sassh.co.uk or start speaking to landlords/agents. Make sure to get any contracts checked by the Students’ Union’s Advice Centre and get in contact with residences staff if you have any questions, we’ve heard them all and can help you find the best place to live comfortably.

Moving to private halls
Over the last few years, there has been a huge increase in the number of private halls being constructed around Southampton. Generally private halls occupy the top end of the rental market and offer premium rooms at premium prices. Not all new halls are validated though, so we’ve created a list of those that have been accredited and put them on the SASSH website to help you make an informed choice.

Please bear in mind that we cannot endorse any particular halls and we would always recommend viewing a property, and having a conversation with residences or the Students’ Union before committing to a contract with one.

Staying with us over the summer
We may be able to offer accommodation during the summer holidays for students and academic visitors. Those on a summer internship are guaranteed accommodation providing they apply by the relevant deadline.
Next summer the time will come to pack up your belongings and move on from halls. We hope that you will have had a fantastic year and formed some lifelong friendships whilst living here. It’s always emotional at the end of term, but most of you will be moving into shared accommodation with your friends and on to the next adventure, so there is plenty to still look forward to. Remember, even once you’ve moved out of halls we will be there to support you throughout your time at university. You can talk to the accommodation team or the Union about any problems or questions you might have moving forward and we will gladly support you as best we can.
The important stuff:

When you leave halls we ask that you leave your room in the condition in which you found it. Once you have handed back your keys to us, any additional cleaning we may have to carry out in your room could incur a charge. Also take time to empty out your kitchen cupboards, fridge and freezer and clean up any residual mess in your kitchen and appliances.

We really appreciate it when students donate their unwanted food and goods instead of putting them in the bin at the end of term. There are stations for you to donate clothes, electrical items, non-perishable food such as tinned foods and much more at halls so make use of them where possible.

You can’t leave any property behind after the point of departure. Any property found around halls (including external areas and bike sheds) will be disposed of in a manner deemed appropriate by halls staff. We can’t retain your property for you to collect at a later date as we simply do not have the space to do so.

You are required to vacate your accommodation and return keys by no later than 10am on the end date stated in your licence agreement. Please note there are no storage facilities at halls for residents’ belongings, but Residential Services can supply details of local storage companies.

If you withdraw or suspend from your course, you are no longer eligible to remain in halls and must move out. You will be charged for 28 days from the date you notify us that you are leaving so please ensure you notify Residential Services by email of your intended move-out date, as failure to do so could cause you to be charged unnecessary fees.

If you are not leaving your course, you are liable for the payment of your room rent up to the end of your licence, even if you leave earlier. If there are extenuating circumstances and you believe your contract should be ended earlier, you can apply for an early release from the contract. Such applications are considered on a case-by-case basis, and are only granted in exceptional circumstances.

Even if we can’t grant you an early release from your contract, we may be able to arrange a re-let if a suitable replacement tenant can be found. In that case you’d need only pay until the date that the new tenant moved in.
Find out more
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