

## Disclaimer

The information contained within the University Calendar is, as far as possible, accurate and up-to-date as at 1 September 2017. The University, however, reserves the right to make changes to the University Calendar during the academic year.

The University of Southampton will use all reasonable efforts to deliver advertised programmes and other services and facilities in accordance with the descriptions set out in the prospectuses, student handbooks, welcome guides and website. It will provide students with the tuition and learning support and other services and facilities so described with reasonable care and skill.

The University, as a research-led institution, undertakes a continuous review of its programmes, services and facilities to ensure quality enhancement. The University is also largely funded through public and charitable means and is required to manage these funds in an efficient and cost-effective way for the benefit of the whole of the University community.

The University, therefore, reserves the right if it considers it to be necessary:

- to alter the programme title, timetable, location, number of classes, content or method of delivery of programmes of study and/or examination processes, provided such alterations are reasonable;
- to make reasonable variations to the content and syllabus of programmes of study (including in relation to placements); for example, to alter its aims and intended learning outcomes, credit architecture, programme structure, assessment strategy and progression requirements;
- to suspend or discontinue programmes of study (for example, because a key member of staff is unwell or leaves the University);
- to make changes to its statutes, ordinances, regulations, policies and procedures which the University reasonably considers necessary (for example, in the light of changes in the law or the requirements of the University's regulators). Such changes if significant will normally come into force at the beginning of the following academic year or, if fundamental to the programme, will normally come into force with effect from the next cohort of students;
- to discontinue programmes of study or to combine or merge them with others (for example, because too few students apply to join the programme for it to be viable to run).

Any revision will be balanced against the requirement that a student should receive the educational services expected. The University's procedures for closing, suspending or withdrawing a programme are set out in the [Quality Handbook](#).

## 1. Change or Discontinuance of Programmes

If the University discontinues or combines a programme of study or changes it significantly:

- a. In the event that the University has not made an offer of a place or before an applicant has accepted an offer:
  - i. the University will inform applicants at the earliest possible opportunity of the discontinuation or change;
  - ii. an applicant will be entitled to withdraw his or her application by informing the University in writing within a reasonable time of being told of the discontinuation or change, failing which the University will withdraw its offer of a place.
- b. In the event that an offer has been accepted but prior to the student enrolling, the student may either:

- i. withdraw from the University and be given an appropriate refund of tuition fees and deposits, or
- ii. transfer to another available programme (if any) as may be offered by the University for which the student is qualified.

If in these circumstances the student wishes to withdraw from the University and to apply for a programme at a different university, the University shall use its reasonable endeavours to assist the student.

- c. In the event that a student has enrolled, the University will use reasonable endeavours to teach the programme out but cannot guarantee to do so. If the University cannot teach out a programme of study, it will use its reasonable endeavours to facilitate the transfer of a student to an equivalent programme for which the student is qualified and which has places available within the University or at a different University.

## 2. Changes to Services or Facilities

The University will make available to students such learning support and other services and facilities as it considers appropriate, but may vary what it provides from time to time (for example, the University may consider it desirable to change the way it provides library or IT support).

## 3. Financial or Other Losses

The University will not be held liable for any indirect financial or other losses or damage arising from such discontinuations, changes to or mergers of any programme of study, service or facility unless the loss is caused primarily by the gross negligence or wilful default of the University.

Upon acceptance by an applicant of an offer of a place at the University, the relationship between the applicant and the University becomes contractual. In entering into that contract, neither the student nor the University intends that any of the terms of the contract will be enforceable by virtue of the Contracts (Rights of Third Parties) Act 1999 by any person not a party to it.

## Arms of the University



The University bears arms: Argent a Hart trippant Gules on a Chief Azure an open Book proper edged and bound Or and for the Crest on a Wreath of the Colours a Dragon rampant Or supporting a Staff proper flying therefrom to the sinister a Flag per fesse Argent and Gules charged with three Roses counterchanged barbed and seeded also proper. The Motto may be translated: *The Heights Yield to Endeavour.*

## Mission Statement

To change the world for the better

## Student Charter

Follow the link to access the University's [Student Charter](#).

## Correspondence

<b>General</b>	Chief Operating Officer
<b>Courses/Admission</b>	The Academic Registrar
<b>Postal Addresses</b>	University of Southampton, Highfield, Southampton SO17 1BJ Tel: 023 8059 5000 Fax:023 8059 3939
	University of Southampton Science Park Ltd, 2 Venture Road, Chilworth, Southampton SO16 7NP Tel: 023 8076 7420 Fax: 023 8076 6190 <a href="http://www.science-park.co.uk">www.science-park.co.uk</a>
	National Oceanography Centre Southampton, Empress Dock, European Way, Southampton SO14 3ZH
	Winchester School of Art, Park Ave, Winchester SO23 8DL
<b>Student Residences</b>	Bencraft Court, Bassett Green Rd, Southampton SO16 3QB
	City Gateway, 110 High Road, Southampton, SO16 2HA
	Erasmus Park, Easton Lane, Winchester SO23 7XA
	Gateley Hall, 15/17 Archers Road, Southampton SO15 2WF
	Glen Eyre Halls, Glen Eyre Road, Southampton SO16 3UF
	Highfield Hall, Omdurman Road, Southampton SO17 1AW
	Mayflower Halls, West Park Road, Southampton, SO15 1DP
	Romero Hall, 38/44 Archers Road, Southampton SO15 2XW
	St Margaret's House, Hulse Road, Southampton SO15 2JX
	Wessex Lane Halls, Wessex Lane, Southampton SO18 2NU
<b>Auditors</b>	Deloittes
<b>Bankers</b>	Fortis Bank NV
<b>Solicitors</b>	Messrs Bond Dickinson LLP
<b>Robemakers</b>	J Whippell & Co Ltd